

Maintenance & Servicing for Laboratory Equipment for Bionow Premium Members

About GE Healthcare Smart Asset Management Services

The complete approach to service, GE Healthcare Life Sciences offers Smart Asset Management Services (SAMS) award-winning solutions that keep your facility running smoothly. Simplify your service delivery and improve productivity with our comprehensive Multi-Vendor support services. A single source of service eliminates the hassles of working with a variety of suppliers and their distinct SOPs and documentation

The Smart Asset Management Services (SAMS) programme

Comprehensive service

- Corrective and preventive maintenance capabilities for a comprehensive set of analytical technologies.
- Engineer training centres in global locations for the most up-to-date training procedures.
- Dedicated Global Sourcing function for locating parts and consumables from almost any vendor.
- Qualification (IQ,OQ,PQ) and calibration (IPV) protocols for simple to complex laboratory equipment.

Decision support

- Equipment financing, including asset leasing, vendor financing, and growth capital loans.
- Asset management knowledge and total cost of ownership data through the powerful AssetPlus™ software.
- Asset disposition and recovery channels to realize cash from underutilised assets.
- Lab/Equipment relocation projects, including decommissioning, packing, transportation, installation, qualification and scientist training.
- Backed by data to allow you to make better informed decisions (i.e. equipment down time, PM Compliance, response time and repair times...).

Simplification

- Dedicated, GE engineers.
- Managed maintenance experience that consolidates all service contracts and providers under a single contract and invoice point, reducing administration burden.
- Quality system development and maintenance expertise to ensure maintenance programs satisfy internal and external quality standards and regulatory bodies.

Consulting performance solutions

- Ensure maximum operational excellence in the way we implement our programs and help you improve specific aspects of your lab operations and the way you manage your assets.

Maintenance & Servicing for Laboratory Equipment for Bionow Premium Members

Benefits to Bionow Premium Members

With dedicated GE resources, this program has a wide range of benefits that have been well received

These include:

- Eliminating administrative burden.
- Reducing costs and improving service levels.
- Better asset visibility through AssetPlus™.
- Effective management and documentation of services and preventive maintenance activities by dedicated GE Healthcare resources.
- Improving OEM contract and renewal negotiations.
- Decreasing response times from 5 days to 1 day.
- Hard and soft savings of up to 10% in the first year
- Increasing scientific productivity.

Response and fix times were reduced dramatically: the original 4 One Nucleus sites saw a reduction of response times from 5 days to 1 day as a result of GE Healthcare's direct service. This exceeded the contractual requirement of 3 days.

Want to find out more?

To find out more about SAMS from GE Healthcare please contact **Richard Keen** on 0870 8504588 or email onenucleus@ge.com. Richard will be happy to discuss your requirements and answer any questions, or arrange a meeting at a convenient time to yourselves.

If you are already a subscribing Bionow Premium Member, remember to mention the code **BIONOW PREMIUM** when you contact Richard

Alternatively for more information about Bionow or to request a cost benefit analysis please contact **Diane Cresswell** at Bionow on 07766 991932 or diane.cresswell@bionow.co.uk